

SW-04305A-09-0291



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81734

Date: 9/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dora Last: Pierson

Account Name: Dora Pierson

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission

City: San Manuel

CBR: DOCKETED

State: AZ Zip: [REDACTED]

is:

SEP 10 2009

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. SW-04305A-09-0291).

Customer called to let the ACC know that she is not in agreement with the latest proposed rate increase of \$8.00 plus per month for her sewer charge. Customer said that all customers who live in the San Manuel area are struggling financially and no one can afford this kind of an additional increase at this time. Customer can not understand how the ACC continues to give his company increase on a yearly basis. Please vote no against this proposed rate increase.

End of Complaint

Utilities' Response:

NA

End of Response

Investigator's Comments and Disposition:

I told customer her Opinion would be entered into our database for the record and her Opinion would be docketed so that the Commissioners will have an opportunity to read her concerns. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Coronado Utilities, Inc -. (Docket No. SW-04305A-09-0291)

End of Comments

2009 SEP 18 4:39 PM

Date Completed: 9/10/2009

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